

## Australian Association of Practice Management

AAPM is a not-for-profit, national peak association recognised as the professional body dedicated to supporting effective Practice Management in the healthcare profession. AAPM members are employed in all areas of healthcare including general practice, allied health, dental, medical specialties, physiotherapy, and podiatry. AAPM represents practice managers, business managers, service managers, CEOs, and principals – the key-decision makers in a practice.

The role of Practice Management in a healthcare setting involves strategic planning, reviewing and the implementation of processes in practices which increase efficiency and contribute to the overall notion of 'excellence in healthcare'. AAPM provides a career pathway recognising the experience and qualifications of members through Certified Practice Manager and Fellow status. This is achieved using the AAPM core principles of healthcare management:

- financial management
- human resources management
- planning and marketing
- risk management
- governance and organisational dynamics
- information management
- business and clinical operations
- professional responsibility

Visit About AAPM for detail on how to become a member.



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.

