

Provider Connect Australia

Provider Connect Australia, previously known as the 'Service Registration Assistant' (SRA), is aimed at streamlining the process for healthcare organisations to keep contact details such as provider numbers and secure messaging addresses up to date. This tool offers benefits for healthcare organisations by reducing the burden of needing to complete the same details across many different forms.

PCA is still under development and is expected to be available in late 2022 or early 2023.

PCA is a free service provided by the ADHA for connecting healthcare providers to their business partners - which will become one stop shop for healthcare organisations to maintain their details with their business partners.

To use the system, healthcare provider organisations will update their service delivery details in PCA either through their practice management system if it is integrated with PCA or through the PCA portal. It is not a directory but a tool that enables healthcare organisations to share their information with directories such as National Health Service Directory (NHSD).

Organisations can use PCA to update their contact details. All the information added to the PCA is then verified with the Healthcare Identifiers Service, AHPRA and the Australian Business Register, and the HPI-Os for organisations and the HPI-Is for individual providers obtained. The PCA will then automatically send the new details to other areas of the healthcare system such as hospitals, pathology and imaging services, public service directories, secure messaging partners and other business partners

PCA enables healthcare providers to automatically update all the participating directories that list their services - NHSD, Specialists Directories, messaging directories, pathology, and radiology services etc. Anyone can become a business partner, and those business partners can only access data which is shared with them by publishing organisations.

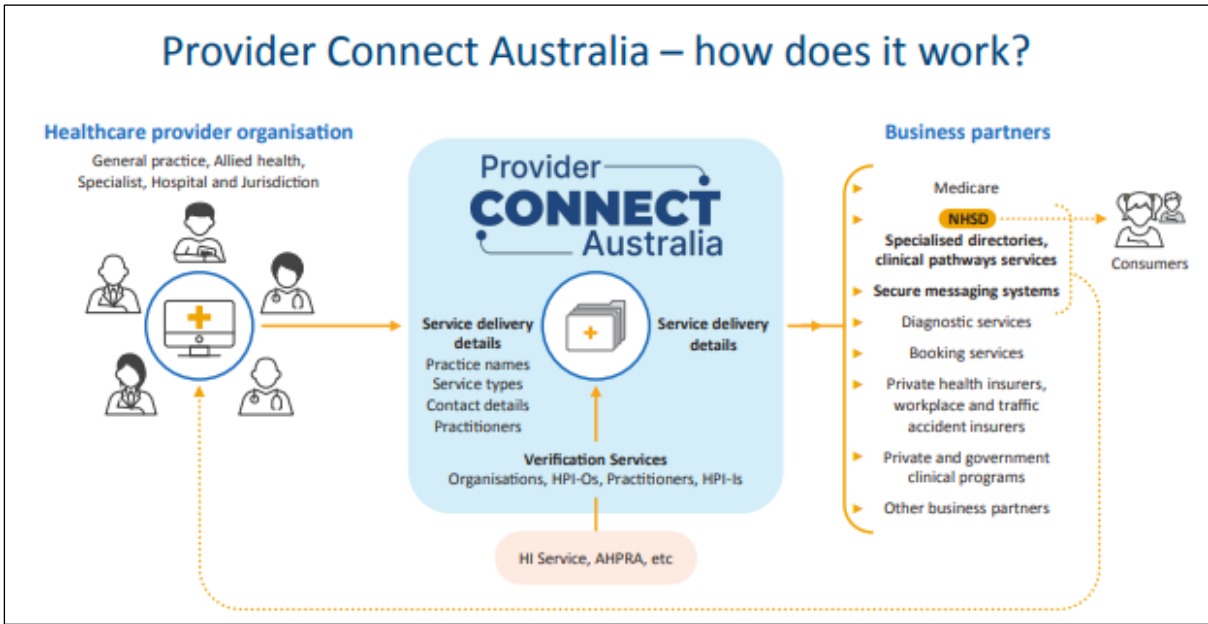
Partners can include:

- Medicare, Private Health Insurers, Workplace and Accident Insurers
- National Health Service Directory.
- Clinical Pathway Services
- Online Booking Systems
- Diagnostic Services
- Public and Private Hospitals.
- Primary Health Networks



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.





Source: Australian Digital Health Agency

More Information

- [Digital Health Agency](#)
- [Provider Connect Fact Sheet](#)
- [Business partner fact sheet](#)
- [Recorded Webinar](#)

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