

2023 Pharmacy RACF Vaccination Program

Northern Queensland Primary Health Network (NQPHN) is supporting the Australian Government's COVID-19 vaccination rollout working alongside Residential Aged Care Facilities (RACFs) to manage and reduce infection rates in facilities.

As a result, NQPHN has initiated the new 2023 Pharmacy RACF Vaccination Program to facilitate an in-reach service for pharmacies to administer COVID-19 vaccinations to vulnerable persons in RACFs.

The program is the first stage of a wider two-phased approach to increase access to COVID-19 vaccines for vulnerable people across North Queensland.

Pharmacies who elect to participate in the program will be paid the following fee for each visit (however the pharmacy is unable to claim an additional payment from the Department of Health and Aged Care (DoHAC) or others):

- \$250 for the first person to receive a vaccination.
- \$75 for each additional person vaccinated at the same location seen during the same visit.

It is a flat fee for all visits.

This is an ongoing program for all pharmacies in the NQPHN region who are currently participating in the DoHAC COVID-19 vaccination program. You do not need to apply to be included in the program.

To be eligible to submit a claim you will need to:

- Complete an [RACF COVID-19 In-Reach request form](#) prior to the vaccination service occurring and receive NQPHN approval.
- Within five days of completing the in-reach service, submit a report with details of the services provided and a compliant Tax invoice.

Please contact preparednessandresponse@nqphn.com.au with any questions about the program.



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.



Frequently Asked Questions

What is the 2023 Pharmacy RACF Vaccination Program?

- The program is focused on increasing COVID-19 vaccinations among vulnerable people in Residential Aged Care Facilities (RACFs) within our Northern Queensland region via an in-reach service.
- Northern Queensland Primary Health Network (NQPHN) will provide funding support to pharmacies who will provide an in-reach vaccination service to RACF residents.

Who should conduct the in-reach service?

- Pharmacies that have a current structure, protocol, and clinical governance to facilitate in-reach services.
- Pharmacies who are currently participating in the Department of Health and Aged Care (DoHAC) COVID-19 vaccination program can participate in this program. Pharmacies who are not participating in the DoHAC COVID-19 vaccination program are not eligible to participate in NQPHN's 2023 Pharmacy RACF Vaccination Program.

What insurance do I need to have?

- Staff must hold appropriate Professional Indemnity Insurance, and will maintain all other relevant insurances – e.g. public liability, worker's compensation, motor vehicle etc., or be covered by their employer's insurance.

Is there a minimum number of COVID-19 vaccinations that must be administered to claim a payment?

- A minimum of five COVID-19 vaccinations must be administered at a visit to be eligible to claim payment through NQPHN's 2023 Pharmacy RACF Vaccination Program.
- Pharmacies are not able to claim payment for these vaccinations through other avenues, such as DoHAC.

What if there is more than one person requiring vaccination at the residence?

Each additional RACF resident vaccinated after the initial patient will be remunerated at \$75.00 per vaccinated resident. For example:

- Pharmacies visiting a RACF: First resident \$250.00 vaccination, all additional resident vaccinations will be remunerated at \$75.00 each.

Can the in-reach vaccination service be conducted after hours?

- Yes, however the same fee structure per visit will apply.

Can I claim for additional travel?

- No, the fee for service includes travel.

How do I seek payment?

- Payment will be provided on submission of a report and a compliant Tax invoice. A link for reporting will be provided to participating pharmacies.
- The invoice must be emailed to preparednessandresponse@nqphn.com.au and the reported completed within five business days of the vaccination visit occurring.



What are the reporting requirements for the program?

- All COVID-19 vaccinations administered by the pharmacy must be recorded in the Australian Immunisation Registrar (AIR).
- Pharmacies will need to complete a report, using the form provided by NQPHN.
- The completed report and an invoice for the services delivered must be submitted to NQPHN within five business days of the vaccination visit occurring.
- **Please note:** NQPHN reserves the right to use the data provided through reports to conduct an audit, to ensure the program is being delivered as intended. This may require the pharmacy to provide evidence that an in-reach vaccination service occurred.