

Senior Primary Care Engagement Officer

Cairns

About us

Northern Queensland Primary Health Network (NQPHN) is one of 31 regionalised and independent PHNs established nationally by the Commonwealth Department of Health to provide local communities with better access to improved primary healthcare services.

The NQPHN region extends from Moranbah in the south, up to the Torres Strait in the north, and west to Croydon and Kowanyama.

NQPHN aims to improve health outcomes for all residents by supporting, investing in, and working collaboratively with local Hospital and Health Services, the primary healthcare sector, local government areas (LGAs), other health organisations, and the wider community.

Find out more about NQPHN at www.nqphn.com.au

The role

The Senior Primary Care Engagement Officer is responsible for driving operational delivery of NQPHN commissioned programs and primary care engagement. This includes the development, implementation, and evaluation of programs within primary care, through a project management approach. The Senior Primary Care Engagement Officer will be informed and guided by key NQPHN documents including, but not limited to the Stakeholder Engagement Framework and Strategic Plan.


Key selection criteria

- Degree qualifications in a health-related discipline and three years' experience in a similar role or a Vocational Education and Training (VET) qualification and five years' primary care practice experience.
- Demonstrated understanding of opportunities and challenges for the primary health sector in the North Queensland region.
- Understanding of the technological and digital systems that support primary care in Australia.
- Experience in and/or knowledge of the application of primary care data to drive continuous quality improvement and patient population management.
- Significant knowledge to conduct cohesive networking and stakeholder engagement of primary health sector across the NQPHN region.
- Demonstrated experience in working as part of a multi-disciplinary and multifaceted team within a community engagement context.
- Understanding of health commissioning processes, health service design, and delivery in a community environment.



NQPHN acknowledges the Aboriginal and Torres Strait Islander peoples as Australia's First Nation Peoples and the Traditional Custodians of this land. We respect their continued connection to land and sea, country, kin, and community. We also pay our respect to their Elders past, present, and emerging as the custodians of knowledge and lore.



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- Demonstrated ability to prioritise and meet deadlines in a high demand work environment.
 - Demonstrated interpersonal, communication (oral and written), engagement and negotiation skills.
 - Demonstrated ability to work with diverse communities including Aboriginal and/or Torres Strait Islanders, and Australian South Sea Islanders in our region.
 - High level skills and experience in utilising the Microsoft Office Suite including Microsoft Word, Outlook, Excel, and PowerPoint.

If you are looking for the opportunity to be part of a passionate and driven team and contribute to achieving our mission of 'Northern Queenslanders live happier, healthier, longer lives,' we'd love to hear from you.

For further information on this position and to view the position description, please visit our website: bit.ly/nqphn-vacancies

Your application should include:

- Cover letter
- Response to the Key Selection Criteria (no more than two pages)
- Your resume.

To submit an application for this position, please send your application to recruitment@nqphn.com.au

Applications close Tuesday 6 September 2022 at 5pm.